



### Facility

**Name:** *Charlotte's Place* **License Number:** *165830*  
**Address:** *5380 McNutt, Sunland Park, NM 88063*  
**Phone:** *5755891201*      **Fax:**      **E-mail:** *lourdesesparza60@gmail.com;*  
*melanie.waller@hotmail.com*

### License Information

**Type:** *2 Star Child Care Center*      **Status:** *Licensed*      **Issue Date:** *03/12/2018*      **Expiration Date:** *11/17/2018*

### Capacity

**Over Age 2:** *15*      **Under Age 2:** *28*      **Night Care:** *0*      **Playground:** *46*  
**Square Footage:** *0*

### Census

**Over 2:** *12*      **Under 2:** *6*

### Classrooms

**Number of Classrooms:** *4*

### Days and Hours of Operation

<b>Monday</b> <i>7:00 AM - 5:00 PM</i>	<b>Tuesday</b> <i>7:00 AM - 5:00 PM</i>	<b>Wednesday</b> <i>7:00 AM - 5:00 PM</i>	<b>Thursday</b> <i>7:00 AM - 5:00 PM</i>	<b>Friday</b> <i>7:00 AM - 5:00 PM</i>
<b>Saturday</b> <i>Closed</i>	<b>Sunday</b> <i>Closed</i>			

### Inspection

**Date:** *06/18/2018*      **Time In:** *2:35 PM*      **Time Out:** *3:09 PM*      **Purpose:** *Complaint*

### Licensure

8.16.2.11 A Types of Licenses	N/A
8.16.2.11 B Renewal of License	N/A
8.16.2.11 D Non-transferable Restrictions of License	N/A
8.16.2.12 A, K, M Licensing Actions and Administrative Appeals	N/A
8.16.2.17 E, F Surveys for Child Care Facilities	N/A
8.16.2.18 D Complaints	Compliance
8.16.2.21 A Licensing Requirements	N/A
8.16.2.21 B Capacity of Centers	N/A

**Licensure (continued)**

8.16.2.21 C Incident Reporting Requirements N/A

**Administrative Requirements**

8.16.2.22 A Administrative Records N/A

8.16.2.22 B Mission, Philosophy and Curriculum Statement N/A

8.16.2.22 C Policy and Procedures N/A

8.16.2.22 D Family Handbook N/A

8.16.2.22 E Children's Records N/A

8.16.2.22 F Personnel Records N/A

8.16.2.22 G Personnel Handbook N/A

**Personnel & Staffing**

8.16.2.23 A Personnel and Staffing Requirements N/A

8.16.2.23 B Staff Qualifications and Training N/A

8.16.2.23 C Staff/Child Ratios and Group Sizes N/A

**Services & Care of Children**

8.16.2.24 A Guidance N/A

8.16.2.24 B Naps or Rest Period N/A

8.16.2.24 C Additional Requirements for Infants and Toddlers N/A

8.16.2.24 D Diapering and Toileting N/A

8.16.2.24 E Additional Requirements for Children with Special Needs N/A

8.16.2.24 F Additional Requirements for Night Care N/A

8.16.2.24 G Physical Environment N/A

8.16.2.24 H Social-Emotional Responsive Environment N/A

8.16.2.24 I Equipment and Program N/A

8.16.2.24 J Outdoor Play Areas N/A

8.16.2.24 K Swimming, Wadding and Water N/A

8.16.2.24 L Field Trips N/A

**Food Service**

8.16.2.25 B Meals and Snacks N/A

**Food Service (continued)**

8.16.2.25 C Menus	N/A
8.16.2.25 D Kitchens	N/A
8.16.2.25 E Meal Times	N/A

**Health & Safety Requirements**

8.16.2.26 A Hygiene	N/A
8.16.2.26 B First Aid Requirements	N/A
8.16.2.26 C Medication	N/A
8.16.2.27 A-D Illness Requirements for Centers	N/A
8.16.2.28 A-H Transportation Requirements for Centers	N/A

**Buildings, Grounds & Safety**

8.16.2.29 A Housekeeping	N/A
8.16.2.29 B Pest Control	N/A
8.16.2.29 C Mechanical Systems	<b>Non-compliance</b>

*The temperature in rooms used by children exceeds 82 degrees Fahrenheit. Temperatures range from 84 degrees -to- 87.5 degrees.*

*Corrective Action Plan*

*A temperature between 68 degrees through 82 degrees Fahrenheit will be maintained in all rooms used by children.*

Regulation: 8.16.2.29.C.1.

Date to be Completed: 06/19/2018

*The center's cooling equipment is not maintained so that it is in good working order. Issue with thermostat.*

*Corrective Action Plan*

*All heating and cooling equipment will be maintained to be in good working order.*

Regulation: 8.16.2.29.C.2.

Date to be Completed: 06/19/2018

8.16.2.29 D Water and Waste	N/A
8.16.2.29 E Lighting, Lighting Fixtures and Electrical	N/A
8.16.2.29 F Exits and Windows	N/A
8.16.2.29 G Toilet and Bathing Facilities	N/A
8.16.2.29 H Safety Compliance	N/A

**Buildings, Grounds & Safety (continued)**

8.16.2.29 I Smoking, Firearms, Alcoholic Beverages, Illegal Drugs and Controlled Substances N/A

8.16.2.29 J Pets N/A

**Additional Comments**

*Survey is in reference to a substantiated complaint. Deficiencies will be marked as non-compliance, all others will be marked as n/a.*

**Signatures**

Please Note: Per CYFD regulation NMAC 8.16.2, failure to comply with the corrective action plans noted above, may result in further action taken against the licensee.

  
3:09pm

Surveyor: Crystal Patton



Facility Representative: Auden Valenzuela